MUTTAHIDAH

Network Engineer

Job Categories IT
Vacancy code VA/2020/B5011/18454
Department/office Mutahhidah, Technology Support Services Section
Duty station Home Based

Applications to vacancies must be received before closing date of the announcement.

Background Information - Muttahidah

Today, high tech business success is determined by three main factors: quality, innovation and speed of decision making. The customer is the one who sets the requirements. Therefore, our task is to continuously explore current market needs, anticipate future trends and customer expectations and plan our activities accordingly. It is crucial for us to have reliable data about the level of customer satisfaction, to increase the speed of product development and market launch, as well as the speed of reaction to market changes and needs. "We strongly believe in our technologies, as they provide a natural way of interaction between humans and computers. Our products solve the most urgent tasks of our customers, providing new information and making their lives easier and safer".

Background Information - Job-specific

Muttahidah's technology Support Services Section is responsible for the delivery of applications and technologies that satisfy the requirements of the different countries in which it operates. The IT technician will carry out his/her tasks as a home-based staff. Under the overall supervision of the operations manager and will administratively report to him/her. This is a position in Muttahidah for supporting projects carried out for or in different countries in the Middle East.

Work Experience :
- Install, configure, test and maintain operating systems, applications and system management tools
- Configure and install various network devices and services (e.g. routers, switches, firewalls, load balancers, VPN, OOB, Network management, Flow Collectors and Security management);
- Perform network maintenance and system upgrades including service packs, patches, hot fixes and security configurations;
- Monitor system resource utilization, trending, and capacity planning;
- Provide Level-2/3 support and troubleshooting to resolve issues
- Proactively monitor performance and ensure highest levels of infrastructure and systems availability and reliability;
- Implement and maintain security, backup and redundancy strategies;
- Perform disaster recovery operations when required;
- Produce documentation for installation, network topology and troubleshooting of systems and infrastructure;
- Liaise with vendors, datacenters, peers, partners and other IT personnel for problem resolution
- Provide technical training when and where required;
- Assist in the monitoring and participating in public forums, such as standards-setting bodies, and technical matters that have the potential of impacting the mission of Muttahidah ;
- Carry out any other tasks as and when assigned by the CTO or the CEO.
- Good hands-on experience in routing and switching;
- Good understanding of network and internet-related concepts such as DNS, HTTP. DHCP, TCP/IP, etc.;
- Experience managing high performance web and data infrastructure;
- Good understanding of network and systems security;
- High integrity drive for excellence and good interpersonal skills. Result orientation and ability to work autonomously; Ability to work in a team; Availability and ability to travel within the middle East Region; Fluency in English or Arabic with good working knowledge in the other language.

Education :
A Bachelor's degree or equivalent in Computer Science, Information Systems, or relevant \field is required
Cisco Certified Network Associate (CCNA) or equivalent.

Language Requirements :
Fluency in written and spoken English and Arabic.
Knowledge of another language is an asset

Additional Considerations :
Please note that the closing date is midnight Dubai time
Applications received after the closing date will not be considered.
Only those candidates that are short-listed for interviews will be notified.